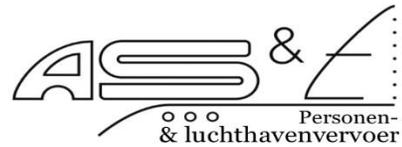


AirService & Transport
BE 0701.708.094
Vliegend Paard 14, 8730 Oedelem
VVB 0601 Beernem



Art. 1 Applications and knowledge

The general terms and conditions apply to all transport agreements with AirService & Transport. They form the basis for handling disputes.

Deviations from the general terms and conditions are only possible if AirService & Transport agrees in writing.

The transport agreement is concluded from the moment that AirService & Transport has accepted the order. When concluding a transport agreement we assume that both the client and all persons to be transported have taken cognizance of the internal rules and the general terms and conditions and accept them.

The transport agreement is preferably done in writing.

All reservations are considered final after confirmation by AirService & Transport and after receipt of an advance payment of 30% of the total amount to be paid.

Art. 2 Concluding the transport agreement

At the conclusion of the transport agreement, the following information is sent to AirService & Transport: the pick-up address (s), pick-up time, destination, any flight details, any flight hours, any airport, the number of people (specifying children if a highchair is required) and the number of pieces of luggage. Please note that we pick up the passengers at least three hours before the departure of a possible flight so that the traveler can be dropped off at the airport in a timely and comfortable way.

To avoid misunderstandings, we request that you make a reservation through the reservation facility on our website. You can of course also reach us by telephone, in person or by e-mail.

It is necessary to make a timely reservation so that we can insure the requested transport. We will always send a confirmation e-mail, after which we will see the booking as final.

Art. 3 Cancellation

If it turns out that due to the actions of a customer the agreement cannot be executed, compensation will be due. The loss suffered is invoiced to the customer or the client.

If canceled up to 24 hours before departure, the full amount will be charged. If the travelers do not present themselves, the full amount will also be invoiced.

Art. 4 Correct information

In the case of airport transportation, we ask the customer to always inform us in advance of the flight number and the correct hour of landing. We strictly adhere to these times to pick up the customer. If it appears that the customer stops transport after landing, the lost time will be charged at a rate of 10 euros per 15 minutes.

If we were provided with incorrect information, as a result of which the information on the transport document is incorrect, without a correction being notified by the customer by the date of transport, the total amount remains due.

If flight changes occur, there is a chance that we can no longer shift our schedules. We reserve the right to cancel your transport free of charge. If it is desirable for the customer and if it fits in with our schedule for AirService & Transport, we ensure that a driver arrives at countries as quickly as possible. We cannot, of course, guarantee this.

In the event of a thorough change in the arrival and / or departure time, the persons to be transported must inform AirService & Transport in good time. Failing this, the price of the transport will be charged plus the waiting hours of 10 euros per 15 minutes and the cost price for any useless travel.

Art. 5 Extra costs

Paying parking is included in our rates, unless stated otherwise in the quotation, reservation or transport document.

Art. 6 Appointments when picking up before departure

We expect the customer to be ready at the agreed pick-up time so that the journey runs smoothly. If this is not the case, a waiting time of 10 euros per 15 minutes will be charged. This only applies to applications for pick-ups outside airports, stations and seaports.

Before departure you will be asked to sign a transport document. This is useful in the event of a roadside check.

Art. 7 Road code

We are obliged to strictly adhere to the highway code. In the same way, we ask all passengers to comply strictly with the road code regulations with regard to wearing the seat belt and the compulsory use of child seats. The seats are made available free of charge. People with a seatbelt exemption should be able to present their exemption at every police check. For safety reasons we advise you and the other passengers to use the seat belt so that nobody injures themselves or anyone else in the event of a collision.

Fines imposed as a result of traffic controls for not wearing the seat belt or for not using the child seat are at the expense of the offender or the person responsible in the case of a minor.

AirService & Transport is not responsible for cases in which an accident occurs and a fellow passenger is injured by a passenger who was not wearing the seat belt (also exempt). All medical costs that accompany this can be recovered from the persons who caused the physical suffering.

Art. 8 Transport of animals

For hygiene reasons, we refuse large pets. Animals that are admitted after consultation are always transported in a pet bag, to be provided by the customer.

Traveling animals must not cause any nuisance or any form of danger, either to the driver or to the passengers.

The animal is refused if it appears that this has not been discussed and reserved in advance or if it appears that no pet bag has been provided.

If the transport cannot continue due to nuisance, danger or unannounced participation of an animal, is prevented or has to be interrupted, the costs for the complete transport will be charged to the client.

If it turns out that an animal that has been brought along pollutes the vehicle, in whatever sense, a fee of 150 euros will be charged. The cost is paid directly to the driver. Any extra costs can still be charged afterwards, as well as costs for the unavailability of the vehicle.

Art. 9 Consuming food

Consuming food and sweet drinks in our vehicles is not allowed out of respect for our cars and for the passengers who follow.

If it appears that the vehicle has been contaminated by consuming food or sweetened drinks, a cleaning fee of 50 euros or more will be charged immediately to the driver. Any extra costs can still be charged afterwards, as well as costs for the unavailability of the vehicle.

Art. 10 Damages

If the car is damaged, in whatever sense, a minimum cost of 150 Euro will be charged. The cost is immediately paid to the driver. Our vehicles are always repaired at the official garage. The invoice for the repair work (working hours + spare parts + VAT) is charged to the customer as well as the costs involved and the unavailability of the vehicle.

Art. 11 Smoking

Smoking is strictly forbidden in our vehicle.

Art. 12 Appointments on delivery

When the destination is reached, the driver will ensure that the passengers can leave the vehicle in complete safety. Suitcases and luggage are loaded from the vehicle by the driver and given to the passengers.

Art. 13 Code of Conduct

AirService & Transport is obliged to approach the customer in a courteous and honest manner. The customer is expected to adopt a correct attitude towards the driver. Passengers who misbehave, whether or not through intoxication of alcoholic beverages or other substances, can be immediately excluded from the vehicle by the driver.

Art. 14 Force majeure

AirService & Transport cannot be held responsible for delays, changes or cancellations of our services due to force majeure or unforeseen circumstances. However, we will do everything we can to prevent this.

Art. 15 Flight delay

If a flight is delayed, we will give priority to the customers who have to leave. When the customer becomes aware of a delay in his / her flight, we ask him / her to inform us as soon as possible in order to allow us to adjust our schedule. In the event of serious flight delays, we cannot guarantee that we will still be responsible for the transfer. We will, of course, do everything we can to ensure that this continues.

Art. 16 contractual obligation

We undertake to strictly comply with the legislation regarding hiring of vehicles with drivers.

Art. 17 contact details

We ask the customer to inform us of the mobile number so that we can keep in touch in the event of a delay or force majeure.

Art. 18 Belgian law

Belgian law applies to our terms and conditions. AirService & Transport reserves the right to make changes to our terms and conditions at any time.